kharaktēr

kharakter Ltd Cookie Policy

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small text file which is placed onto your computer (or other electronic device) when you access our website.

We use cookies on this website to:

- recognise you whenever you visit this website (this speeds up your access to the website as you do not have to log in each time);
- obtain information about your preferences, online movements and use of the internet;
- carry out research and statistical analysis to help improve our content, products and services and to help us better understand our visitor requirements and interests;
- target our marketing and advertising campaigns more effectively by providing interest-based advertisements that are personalised to your interests; and
- make your online experience more efficient and enjoyable.

The information we obtain from our use of cookies will not usually contain your personal data. Although we may obtain information about your computer or other electronic device such as your IP address, your browser and/or other internet log information, this will not usually identify you personally. In certain circumstances we may collect personal information about you—but only where you voluntarily provide it (eg by completing an online form).

We use the following types of cookies:

- Strictly necessary cookies. These are cookies that are required for the operation of our website.

- Analytical or performance cookies. These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

- Targeting cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests.

Apart from in the case of strictly necessary cookies, we will need your consent in order to use cookies on this website.

First and third party cookies

First party cookies are cookies set by our website. Third party cookies are cookies on our website that are set by another website, such as where we have adverts on our website or use Facebook pixels so that we can show you relevant content from us when you are on Facebook.

We use only first party cookies on this website.

More detail about our cookies

The table below provides more information about the cookies we use and why:

Cookie	Purpose for the cookie
_acloggedin	- Supports login by Scheduling client if the client has an account - Cookie - January 1, 2025
_client_acloggedin	- Supports login by Scheduling client if the client has an account - Cookie - January 1, 2025
Algoliasearch-client-js	- Adds auto-populated suggestions to address fields in Scheduling to help clients complete forms faster. - Local storage - Persistent
CART	- Shows when a visitor adds a product to their cart - Cookie - Two weeks
Client_username	- Remembers a logged in Scheduling client's username between visits - Cookie - One year
Commerce-checkout-state	Stores state of checkout

	while the visitor is completing their order in PayPal • Session storage • Session
Crumb	• Prevents cross-site request forgery (CSRF) • Cookie • Session
hasCart	• Tells Squarespace that the visitor has a cart • Cookie • Two weeks
Locked	• Prevents the password-protected screen from displaying if a visitor enters the correct site-wide password • Cookie • Session
orderStatusSessionToken	• Authenticates a visitor who logs into an order status page • Cookie • One year
PHPSESSID	• Securely authenticates a visitor during their checkout in Scheduling • Cookie

	- One month
RecentRedirect	- Prevents redirect loops if a site has custom URL redirects. Redirect loops are bad for SEO. - Cookie - 30 minutes
remember_client	- Remembers Scheduling client's login details if they have an account - Cookie - 365 days
siteUserCrumb	- Prevents cross-site request forgery (CSRF) for logged in site users - Cookie - Three years
SiteUserInfo	- Identifies a visitor who logs into a customer account - Cookie - Three years
SiteUserSecureAuthToken	- Authenticates a user who logs into a customer account - Cookie - Three years
Squarespace-announcement-bar	- Prevents the announcement bar from

	displaying if a visitor dismisses it • Local storage • Persistent
Squarespace-likes	• Shows when you've already "liked" a blog post • Local storage • Persistent
Squarespace-popup-overlay	• Prevents the promotional pop-up from displaying if a visitor dismisses it • Local storage • Persistent
Squarespace-video-player-options	• Remembers video player selected preferences (volume, playback speed, and quality) for videos uploaded directly to Squarespace • Local storage • Persistent
Ss_cookieAllowed	• Remembers if a visitor agreed to pricing analytics cookies on their browser if a site is restricting the placement of cookies

	• Cookie • 30 days
ss_sd	• Ensures that visitors on the Squarespace 5 platform remain authenticated during their sessions • Cookie • Session
Test	• Investigates if the browser supports cookies and prevents errors • Cookie • Session
TZ	• Enables a Scheduling client's appointments to display correctly based on their time zone preferences. • Local storage • Persistent

How to turn off cookies or alter settings

You can alter your cookie preferences at any time by clicking "decline" on the cookie consent pop up mechanism.

If you do not want to accept cookies, you can also change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website.

To opt out of being tracked by Google Analytics across all websites, visit http://tools.google.com/dlpage/gaoptout.

For further information about cookies and how to disable them please go to the Information Commissioner's webpage on cookies: https://ico.org.uk/for-the-public/online/cookies/.